



Dear Enrollee:

Welcome to AmeriHealth Caritas District of Columbia (DC). This is your welcome kit.

**In it, you will find:**

- Your Enrollee Handbook
- Important Pharmacy Information
- A form with questions about your health (Health Risk Assessment)
- How and Where to Get Care
- How Care Management Can Help You
- Child HealthCheck Program

Please review all materials carefully. The Enrollee Handbook tells you about your benefits and how AmeriHealth Caritas DC works. This information is also on our website at [www.amerihealthcaritasdc.com](http://www.amerihealthcaritasdc.com).

Please complete the Health Risk Assessment and mail it back. You do not need a stamp. Please complete a separate assessment for each family member who is an AmeriHealth Caritas DC enrollee.

The Provider Directory lists the health care providers who are part of AmeriHealth Caritas DC's provider network. You can download the Provider Directory on our website at [www.amerihealthcaritasdc.com](http://www.amerihealthcaritasdc.com), or you can receive a printed copy in the mail at no cost by calling Enrollee Services.

If you have questions about any of the information here, please call Enrollee Services at **202-842-2810 (1-866-842-2810)**.

**Thank you for allowing us to serve you.**

Sincerely,  
Enrollee Services

Enclosures

AmeriHealth Caritas District of Columbia complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

### English

If you do not speak and/or read English, please call **1-866-842-2810 (TTY 1-800-570-1190)**, available 24 hours a day, seven days a week. A representative will assist you.

### Español

Si no habla y/o lee inglés, llame al **1-866-842-2810 (TTY 1-800-570-1190)**, línea disponible las 24 horas del día, los siete días de la semana. Un representante le ayudará.

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### Tiếng Việt

Nếu quý vị không nói và/hoặc đọc Tiếng Anh, vui lòng gọi **1-866-842-2810 (TTY 1-800-570-1190)**, 24 giờ một ngày, bảy ngày một tuần. Sẽ có người đại diện hỗ trợ quý vị.

### 繁體中文

如果您不會講或讀英文，請致電 **1-866-842-2810 (TTY 1-800-570-1190)**，此電話每天 24 小時，每週 7 天開通。您將得到一位服務代表的協助。

### 한국어

영어를 말하거나 읽지 못하는 경우, 365일 24시간 이용 가능한 **1-866-842-2810 (TTY 1-800-570-1190)**번으로 전화하십시오. 직원이 도와드릴 것입니다.

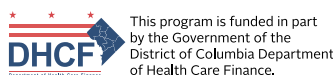
### Français

Si vous ne parlez, ni ne lisez anglais, veuillez appeler au numéro **1-866-842-2810 (TTY 1-800-570-1190)**, disponible 24 heures sur 24, 7 jours sur 7. Un représentant pourra vous aider.



[www.amerihealthcaritasdc.com](http://www.amerihealthcaritasdc.com)

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