



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Providers
Date: November 1, 2023
Subject: New and Improved NaviNet Plan Central

Dear Provider:

AmeriHealth Caritas District of Columbia (DC) is pleased to announce the launch of our new and improved NaviNet Plan Central page - still the same great tool, but with a new look. Here are some of the key enhancements you will experience with our new design:

- Fresh new look with larger text sizes for easier reading
- Cleaner layout for improved navigation
- Better organization of topics for quicker access to key information

We encourage you to check out the new NaviNet Plan Central page by logging in to **NaviNet.Navimedix.com**. If you aren't signed up for NaviNet yet, visit **register.navinet.net** to register for this important tool.

NaviNet helps speed up the provider-health plan connection and can often replace paper transactions. Through NaviNet, you can access and submit:

- Prior authorizations
- Real-time clinical Healthcare Effectiveness Data and Information Set (HEDIS) alerts
- Claims information and updates
- Member eligibility information
- Benefits information
- Drug authorizations

If you have any questions, please contact your Provider Network Account Executive. Thank you for your continued partnership and for the valuable services you provide our members.

Sincerely,
AmeriHealth Caritas DC