



AmeriHealth Caritas[™]
District of Columbia

To: AmeriHealth Caritas DC Primary Care Providers
Date: January 3, 2024
Subject: Value-Based Contract Measurement Year Commencement

Dear Provider:

We hope this letter finds you well. As we enter the new year, we are excited to inform you about the upcoming Value-Based Contract Measurement Year which commenced January 1, 2024.

The PerformPlus[™] Total Cost of Care program is designed to enhance the quality of healthcare delivery and optimize patient outcomes and your opportunity to see residual results. One crucial aspect of this program involves closing HEDIS (Healthcare Effectiveness Data and Information Set) gaps in care. By addressing these gaps, we aim to elevate the overall standard of care and ensure that our enrollees receive the most comprehensive and effective treatment. You can find the full manual outlining the program details at:

<https://www.amerihhealthcaritasdc.com/pdf/provider/resources/qep-manual.pdf>

Additionally, our focus extends to reducing the District's prioritized P4P measures:

- Low Acuity Non-Emergent (LANE): Percentage of avoidable, low-acuity non-emergent, emergency department visits.
- Potentially Preventable Hospitalizations: Percentage of inpatient admissions for specific ambulatory care conditions that may have been prevented through appropriate outpatient care.
- Plan All-Cause Readmissions (PCR): For patients ages 18-64, the number of acute inpatient stays during the measurement year that were followed by an acute readmission for any diagnosis within 30 calendar days and the predicted probability of an acute readmission.

Through these collaborative efforts, we seek to streamline patient care pathways, minimize unnecessary hospital admissions, and maximize the efficiency of healthcare resources.

Your active participation in these endeavors is vital to the success of our shared commitment to providing high-quality, value-based care. We encourage you to engage with the AmeriHealth Caritas Value-Based Dashboard on NaviNet as well as the 3M platform. These tools are provided to support your efforts in closing HEDIS gaps and minimizing hospital utilization.

You can obtain access by completing the form found here and returning to your dedicated Account Executive:

<https://www.amerihhealthcaritasdc.com/pdf/provider/resources/provider-3m-dashboard-user-form.pdf>

<https://www.amerihhealthcaritasdc.com/provider/resources/navinet.aspx>

Your Account Executive will be in contact with you to set up a meeting to discuss how we can partner and share the benefits of your participation in the program.

We appreciate your continued dedication to delivering excellent healthcare services, and we look forward to working together to achieve positive outcomes for our enrollees.

Thank you for your continued partnership.

Sincerely,

A handwritten signature in cursive script that reads "Bobbie J. Monagan".

Bobbie J. Monagan
Director of Provider Network Management
AmeriHealth Caritas District of Columbia