



AmeriHealth Caritas[™]
District of Columbia

To:	All AmeriHealth Caritas DC Providers
Date:	March 13, 2020
Subject:	Reminder Concerning Telehealth Services
Summary:	Amid the COVID-19 pandemic, below is a reminder that AmeriHealth Caritas DC reimburses for telehealth services.

AmeriHealth Caritas District of Columbia (AmeriHealth Caritas DC) wants to ensure that there is no disruption to our enrollees who are in need of ongoing medical and behavioral health services during the COVID-19 pandemic, particularly those who may be experiencing quarantine and cannot make it in-person to see their provider. To ensure ongoing treatment and continuity of care, we want to remind our providers that AmeriHealth Caritas DC reimburses for telehealth services.

To ensure compliance with telehealth guidelines, providers must be delivering the service through a HIPAA-compliant platform and the enrollee's home is covered as an originating site. When billing for services delivered via telemedicine, distant site providers must use Place of Service (POS) Code "02" (telehealth service).

Below is a list of common CPT/HCPCS codes that can be used based on the service you are delivering:

CPT/HCPCS Codes	Brief Service Description
90791-90792	Psychiatric diagnostic evaluation
90832-90834, 90836-90838	Individual psychotherapy
90839-90840	Psychotherapy for crisis
90845	Psychoanalysis
90846	Family psychotherapy (without patient present)
90847	Family psychotherapy (conjoint psychotherapy) (with patient present)
90853	Group psychotherapy (other than of a multiple-family group)
92507-92508, 92521-92524	Speech therapy
96151-96155	Health and behavior assessment
99201-99205, 99211-99215, 99221-99223, 99231-99233, 99304-99306, 99307-99310, 99281-99285 and 99288	Evaluation and management (office or other outpatient, initial and subsequent hospital care, initial and subsequent physician nursing home care, emergency room outpatient)
99241-99245, 99251-99255	Consultation of an evaluation and management of a specific problem requested by originating site provider



AmeriHealth Caritas™

District of Columbia

H0002	Behavioral health screening to determine eligibility for admission to treatment program,
H0004	Behavioral health counseling

Thank you for your commitment to our enrollees. If you have questions about this communication, please contact your Provider Account Executive or the Provider Services Department at 202-408-2237 or 888-656-2383.

Special Note for Behavioral Health Providers:

Please make sure enrollees are aware of the Disaster Distress Helpline through SAMSHA, which is a national hotline dedicated to providing immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster. This 24/7 support can be reached either by phone at 1-800-985-5990 or by texting "TalkWithUs" to 66746.