

U.S. Department of Health & Human Services Office of Minority Health: Think Cultural Health Training

- 9 hours of CME credits offered.
- Certificate provided upon completion.
- Website: <https://cccm.thinkculturalhealth.hhs.gov/>

This online cultural competency training offered by the U.S. Department of Health & Human Services Office of Minority Health is accredited for AMA PRA Category 1 Credit. You can earn up to nine no-cost CME credits (physicians and physician assistants) or nine contact hours (nurse practitioners), while exploring engaging cases and learning about cultural competency in health care.

The Fenway Institute: National LGBT Health Education Center

- CME credits offered.
- Various training topics.
- Website: <https://www.lgbthealtheducation.org/#learn>

The Health Education Center offers no-cost webinars, publications, and talks led by clinicians and leading researchers on providing supportive LGBTQ health care.

U.S. Department of Health & Human Services Office of Minority Health: Improving Cultural Competence for Behavioral Health Professionals

- 4 to 5.5 contact hours for counselors, nurses, psychologists, psychiatrists, and social workers. Other professionals may earn a Statement of Participation.
- Website: <https://thinkculturalhealth.hhs.gov/education/behavioral-health>

This e-learning program is designed to assist behavioral health professionals with increasing their cultural and linguistic competency.

Learning and supportive resources

The following resources are not available for continuing education credit; however, they are recommended resources for improving cultural responsiveness.

Georgetown University: National Center for Cultural Competence (NCCC) Distance Learning

- Free to access.
- Various training topics.
- Curricula and learning tools include relevant materials, articles, and publications, and provide users with instructional and self-discovery strategies.
- Website: <https://nccc.georgetown.edu/resources/distance.php>

Centers for Disease Control and Prevention (CDC) health literacy training

- Various health literacy topics.
- Website: <https://www.cdc.gov/healthliteracy/gettraining.html>

National Institutes of Health: HealthReach multilingual patient education materials

- Various multilingual and multicultural health information and patient education materials.
- Website: <https://healthreach.nlm.nih.gov/>

Cultural competence for treating immigrant and refugee populations

- A collection of resources to help inform treatment for immigrant, refugee, and ethnic populations.
- National Library of Medicine:

- <https://pubmed.ncbi.nlm.nih.gov/15675062/>
- National Association of Social Workers:
 - <https://www.naswnyc.org/page/111/Direct-Practice-with-Immigrants-and-Refugees-Cultural-Competence.htm>
- American Psychological Association:
 - <https://www.apa.org/topics/immigration/immigration-report-professionals.pdf>

DiversityRx webinars

- Online training that includes audiovisual recordings, slides, and resources on cross-cultural health topics, NCQA standards, and best practices.
- Website: <http://www.diversityrx.org/activities/webinars>

Health Resources and Services Administration health literacy resources

- Free online resources for health care professionals and students to help improve communication.
- Website: <https://www.hrsa.gov/about/organization/bureaus/ohe/health-literacy/index.html>

American Public Health Association: *Racism: Science & Tools for the Public Health Professional*

- Educational resources to help you understand and address health inequities.
- Website: <https://ajph.aphapublications.org/doi/book/10.2105/9780875533049>

The Joint Commission: Health equity standards

- Patient-centered cultural competence communication resources that include tips for communicating health information.
 - [https://www.jointcommission.org/resources/patient-safety-topics/health-equity/#t= Tab_StandardsFAQs&sort=relevancy](https://www.jointcommission.org/resources/patient-safety-topics/health-equity/#t=Tab_StandardsFAQs&sort=relevancy)

- Language Access and Interpreter Services — Understanding the Requirements
 There are no standards that prohibit a bilingual practitioner from communicating directly with a patient in another language while providing care, treatment or services. However, it is recommended that the organization has a process to make sure that communication with the patient in the non-English language is effective and meets the patient's needs.
 - <https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/rights-and-responsibilities-of-the-individual-ri/000002120/>

- Medical Record — Preferred Language
 - <https://www.jointcommission.org/en/standards/standard-faqs/hospital-and-hospital-clinics/record-of-care-treatment-and-services-rc/000001373/>

Advancing Health Equity: Understanding and Addressing Health Disparities (CME)

This continuing medical education activity was developed for health care professionals committed to improving quality and reducing racial and ethnic disparities in health and health care.

Website: <https://www.solvingdisparities.org/implement-change/understanding-and-addressing-health-disparities-cme>

University of Chicago

This course presents evidence-based best practices and practical strategies to help reduce disparities in health care quality. Designed for primary care providers, medical directors, and quality improvement directors.

Website: <https://cme.uchicago.edu/FindingAnswers#group-tabs-node-course-default1>